The Environmental Unit

Reporting a complaint under the Environmental Code

Carefully read the attached information about the handling of a case before you answer the following questions. It is important that this form in filled in as detailed as possible to shorten the case processing time. If the form lacks essential information it will be returned to the sender for revising.

Describe the complaint

What does the disturbance consist of? Describe in detail.
Who/What causes the disturbance?
When does the disturbance occur, what time of day, which days of the week?
How often does the disturbance occur?
How long has the disturbance been going on for?
Where in the residence/on the house's plot do you experience the disturbance?

Earlier contacts

When did you **first** contact the property owner/the one responsible for the disturbance? Please state the date, name of the contact and the contacts phone number.
When did you **last** contact the property owner/the one responsible for the disturbance? Please state the date, name of the contact and the contacts phone number.
What reply/actions has the property owner/operator of the establishment/one responsible for the disturbance given/taken?

Turn →

Other information

Other information/comments important to the investigation

Contact information

Your information

Name			
Street address (and apartment number)		Phone daytime	Mobile phone
Zip code	City	E-mail address	
Property designation		Form of dwelling ☐ Villa ☐ Rented apt ☐ Owned apt	

Information on the one causing the disturbance, e.g. property owner, neighbor

Name of company/of person			
Street address (and apartment number)		Name of contact	
Zip code	City	Phone daytime	Mobile phone

Information on the property owner, housing association (or corresponding) where you live

Name			
Street address/box number		Name of contact	
Zip code	City	E-mail address	
Organization number		Phone	Mobile phone

Signature

Date	Signature	Printed name

About personal data

Information on how Västmanland-Dalarna environmental and construction committee deals with your personal data and how you make use of your rights under the Data Protection Regulation (GDPR - General Data Protection Regulation) can be found on Västmanland-Dalarna environmental and construction´s website www.vdmb.se
You can also contact Västmanland-Dalarna environmental and building department by telephone at 0226-64 54 54.

When the form has been filled in, please send it to the following address:
Västmanland-Dalarna miljö & byggförvaltning, 774 81 Avesta.

Information about the environmental unit's case handling process of complaints under the Swedish Environmental Code

Carefully read the information below before filling in the form

What is an inconvenience?

The environmental unit at Västmanland-Dalarna miljö- och byggförvaltning handle complaints under the Environmental Code with the purpose of removing inconveniences affecting peoples' health or the environment. In the Environmental Code, inconveniences affecting peoples' health are defined as "a disturbance that, according to medical or hygienic assessment, can affect the health adversely and is not little or entirely temporary".

Examples of complaints under the Environmental Code

A report about a complaint under the Environmental Code can for instance concern burning of firewood, noise, unwanted smell, low temperature, faulty ventilation or similar issues regarding the indoor environment in homes and public places (pre-/schools, hospitals, hotels, sport centers). It can also concern disturbances outdoors, for instance on the house's plot. Complaints that do not fall under the Environmental Code, for instance about loose pets or wild animals like foxes, badgers and birds are not handled by the environmental unit.

Contact your property owner or the one disturbing

For the environmental unit to start the case handling process of your reported complaint, you normally must have contacted and stated your concern about the disturbance recently to your property owner or the person/operator of the establishment causing the disturbance. The property owner or the one causing the disturbance should have had a reasonable amount of time to investigate the problem and take precautions. If you are not receiving help despite having contacted the person responsible, you can fill in the form "Form for reporting a complaint under the Swedish Environmental Code" and send it to the environmental unit.

Form for reporting a complaint under the Environmental Code

For a case to processed by the environmental unit, you have to fill in the form "Form for reporting a complaint under the Swedish Environmental Code" as detailed and thoroughly as possible. If more writing space is needed to fill in the necessary information you may use and attach a separate piece of paper to write on. In addition to the form, other documents for assessing the case might be needed.

Public documents

The information written in the report and documents created in the case handling process are normally viewed as open and public documents. A copy of the report is often sent as information to the property owner or the one causing the disturbance together with an appeal to return with comments on the case or suggestions of possible precautions.

Anonymous complaints

If you wish to file your report anonymously it could mean that the complaint cannot be processed. Actual conditions of a person being disturbed and where the disturbance takes place must be able to be demonstrated. You also cannot run a juridical case anonymously in court. If you wish to be anonymous, you will not take part of information on how the case progresses or if the case is left without further actions and is closed.

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